

## Client testimonials

“I am writing to thank Alliance Hospice for your faithful and caring support of both Chris and the family during his illness. Without the regular volunteers who supported us, I am quite sure I would not have been able to keep Chris at home. I am very grateful to all of you.”

“We would like to express our sincere appreciation for all the assistance, support, and advice provided by the hospice workers. We have had a very positive and rewarding experience with the hospice and see it as a very beneficial and much needed service in the community.”

“I appreciated your knowledge and explanations. Especially about the grieving process. It really helped me get my life back on track and realize that what I am feeling is normal.”



## Volunteer testimonial

“I have experienced sadness and I have experienced joy and laughter. I feel very blessed that with each hospice client I have found much common ground. It is as if each oyster has supplied a pearl. There is something so beautiful to be able to hear someone’s life story and their perspective and to truly experience their humanity.”

## How you can support our work

To care for clients, Alliance Hospice relies on donations from people just like you. Your donations help care for people, buy program supplies and volunteer training materials, and train volunteers for home hospice work. Your financial support directly affects the lives of hundreds of people and their families who are served by the volunteers and staff of our hospice. For every \$100 received, we are able to provide four hours of client care. Your donations help ensure that our services remain free of charge for our clients.

You may donate in one of three ways:

- Make a secure, on-line donation by visiting our website at [www.alliancehospice.ca](http://www.alliancehospice.ca). For your convenience we accept Visa, Diners, American Express, and MasterCard.
- Mail your donation to the address shown below.
- Contact our office at 416-385-8885 ext. 29.

Alliance Hospice is funded in part by the Central Local Health Integration Network



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## How Hospice Can Help You



## Our mission

Alliance Hospice is dedicated to supporting people dealing with advanced illness, death, and bereavement. In the client's home and community, our volunteers and staff provide practical, emotional, and spiritual support in collaboration with family caregivers, health care providers, and community support agencies.

## Hospice palliative care

Hospice care deals with physical, emotional, social, and spiritual needs in a way that is sensitive to personal, cultural, and religious values, beliefs, and practices. Hospice care is provided in a person's home, not as an alternative, but as a complement to professional medical care.

## Alliance Hospice is a member of:

- Hospice Association of Ontario
- Canadian Hospice Palliative Care Association
- Toronto Central Palliative Care Network
- Central Palliative Care Network
- Volunteer Centre of Toronto
- Toronto Chinese Cancer and Palliative Care Support Network
- Central Community Support Services Network
- Toronto Association of Volunteer Administrators

## How Alliance Hospice can help you

### In-home hospice services

The social workers on our case management team will work with you to coordinate your care. They provide information and education, work with other agencies to obtain service and coordinate care, and assign volunteers who can support you in your home.

### Interim support services

This program supports clients who are in the early stages of, or in remission from, a life-threatening illness.

### In-home volunteer services

In-home volunteers are care partners to the people we serve. They provide companionship to clients, practical and physical assistance, spiritual care, life review and legacy work, and respite for family caregivers.

### Support and bereavement services

We support you on your journey through grief. Our bereavement staff and volunteers provide support for a range of losses from sudden death, to terminal illnesses, to multiple loss. Our services include counselling, volunteer support, facilitated bereavement groups, and remembrance events. Counselling and groups are offered for a fee, however a sliding scale is available.



## Why hospice is important

- We all have a right to live fully until the end of life in comfort and with dignity. Yet only 15% of Canadians have access to hospice palliative care.
- A 2004 Ipsos Reid poll indicated that although 90% Canadians may wish to die at home, 75% of deaths still take place in hospitals and long-term care homes.
- 70% of informal caregivers acknowledge that providing care is stressful and 70% indicate that they need a break from this responsibility. Hospice palliative care provides that essential support.



## How to receive hospice support

A referral for hospice care may be made by anyone—including the client. To inquire about hospice services, please call 416-385-8885 ext. 1 or visit our website at [www.alliancehospice.ca](http://www.alliancehospice.ca)

## Where we serve

We serve Toronto from Steeles Avenue to the Toronto Islands between Victoria Park and the Humber River (excluding the old City of York).